

Automate the Processing of Documents That Run Your Supply Chain and Finance operations

Turn order confirmations, invoices, advance shipping notices, credit notes and more into validated, matched, ERP-ready data through one platform.



The operational reality

Every procurement and finance team depends on the timely processing of transactional documents such as order confirmations, invoices, shipping notices and credit notes. While these documents are critical to business operations, they typically arrive in a mix of PDFs, spreadsheets, emails, portal exports and EDI messages, with every supplier following their own process.

The cost of handling these documents is often underestimated. Many organisations measure only data entry time, overlooking the full process: opening emails, locating reference documents, comparing line items, validating prices and quantities, resolving discrepancies, updating the ERP and filing records. In practice, processing a single document typically consumes five to eight minutes of operational effort.

Cost component (1,200 docs/month, €38/hr loaded)	Per month	Per year
Total handling time (5 min/doc)	€3,800	€45,600
Error correction & rework (+ ~5%)	€190	€2,280
Supplier chasing & disputes (+ ~5%)	€190	€2,280
Late-payment penalties (+ ~5%)	€190	€2,280
Total cost — one document type	€4,370	€52,440

At scale, this creates a significant burden on procurement, finance and customer service teams, driving up costs, slowing transaction cycles and increasing the risk of errors entering downstream systems.

What the Netfira Platform is

The Netfira Platform is a B2B document automation and workflow orchestration platform. It takes the transactional documents your suppliers and customers send — in any format, through any channel — and delivers validated, matched, ERP ready data into your downstream systems. Order confirmations, invoices, ASNs, credit notes, quality certificates, RFQ responses: all handled through one platform, one workspace, and one audit trail.

The Netfira Platform is not an extraction tool that hands data off for someone else to process. It is not a spend management layer sitting above procurement. It is the processing engine that sits between your trading partners and your ERP — covering ingestion, extraction, validation, matching, enrichment, exception handling, and structured delivery as a single end-to-end flow.

Outcomes you can expect

Straight through processing

Documents flow from supplier inbox to ERP automatically. Your team works only on the exceptions that genuinely need a human decision.

Documents reach your ERP in minutes

Procurement sees confirmed orders as they're confirmed. AP sees invoices as they arrive. The supply chain runs on current information.

Errors stop reaching your ERP

Every document is validated and matched at line-level before delivery. Mismatches surface upstream in Action Centre, not downstream as credit notes and supplier calls.

Volume scales without headcount

Document volume doubles; the platform absorbs it. Your team stops scaling with transaction count and starts scaling with value.

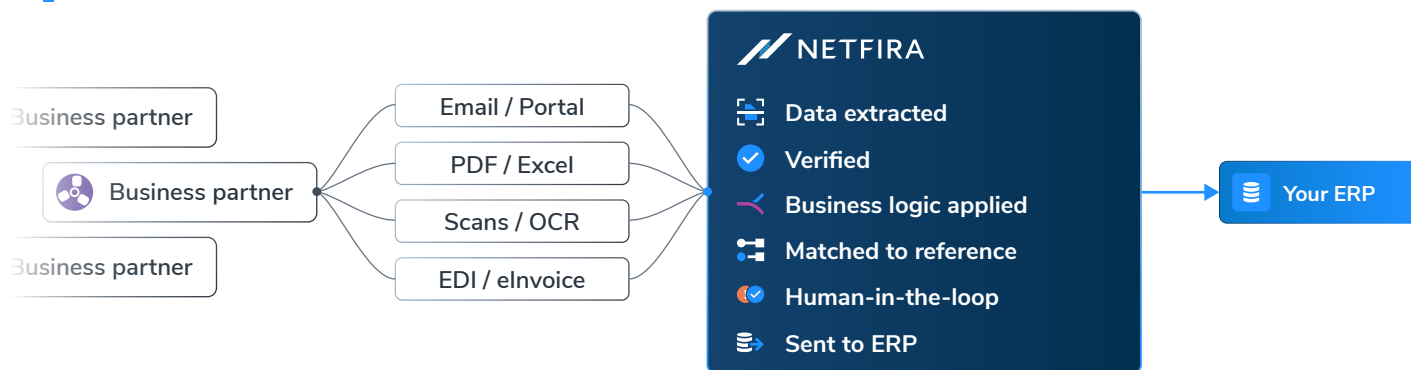
Suppliers don't have to change their process

PDF, Excel, email body, scan, EDI, e-invoice — Netfira works with whatever they already send. No change management required.

Full audit trail, every document

Every field, every decision, every approval logged and traceable. Compliance-ready from day one.

How it works



Ingestion

Most documents arrive via a dedicated mailbox, where the platform automatically detects the partner, document type, and format, then routes each document to the relevant workflow. Ingestion via API, SFTP, and EDI is also supported. Netfira natively handles PDF, Excel, CSV, Word, XML, EDI, and scanned images, as well as the major European e-invoice formats.

Connections

Each document type from each trading partner runs through its own Connection — the unit that defines how that document is interpreted. Two modes are available:

- **Automatic Connections** are built by the platform's AI on first detection of a new partner and document type. They process documents from day one at 90%+ accuracy, learn from corrections, and improve continuously. They cover 80–90% of typical deployments.
- **Verified Connections** start from the same AI suggestions, then go through user review and Netfira specialist verification before go-live. They deliver EDI-grade reliability from the first document and are used for high-volume partners, complex formats, or business-critical processes where near-zero error tolerance is required.

In both modes, processing at runtime is deterministic. There are no confidence scores in production, no model drift, no silent degradation. Every field mapping is visible and editable.

Workflow

Once a document is extracted, it flows through a configurable workflow: validation against business rules, line-level matching to reference documents (POs, goods receipts), tolerance checks, data enrichment from master data or external sources, conditional approvals, and structured export. Workflows are built per document type with the support of a Netfira specialist.

Action Centre

Exceptions — business or technical — surface in a purpose-built workspace with clear reason codes, side-by-side deviation views, and one-click resolution. Most documents process without exception in steady-state deployments. The remaining documents are where human judgement adds value, and Action Centre is designed for that work specifically.

Delivery

Validated data flows into the ERP in the format the ERP expects: JSON, XML, CSV, IDoc, flat file — via direct API, SAP-native integration, SFTP, or email. Multi-ERP routing is supported natively.

Implementation

Netfira is a SaaS platform. There is no software to install on customer infrastructure. Implementation is configuration work: connecting inbound channels, mapping the ERP delivery, configuring workflow logic, and onboarding the first set of trading partners. Importantly, implementing Netfira requires no change to your partners business processes.



What Netfira delivers. Platform setup and configuration, ERP integration, workflow logic configuration, user training, and ongoing platform support. A dedicated implementation lead coordinates delivery from kick-off to go-live.

What the customer commits to. Stakeholders from procurement, AP, IT, and operations as appropriate. Sample documents from target trading partners. ERP integration access (typically a service account and endpoint, configured by the customer's IT or SAP team). Sign-off on workflow rules, tolerances, and approval thresholds.

Data and security

Netfira is cloud-hosted SaaS, running on enterprise-grade hyperscaler infrastructure. Customer data is segregated per tenant; users from one customer cannot access data belonging to another.

Authentication

Username and password with MFA. SSO via SAML supported for customers who require it.

Access Control

Configurable roles and permissions; users can be scoped to specific data subsets. Self-service administration.

Audit trail

Every field, every decision, every approval logged. Full traceability across all document processing.

Retention

Configurable operational retention up to 24 months (Base) or 48 months (Enterprise). Statutory long-term archive sits with the customer's archive or ERP.

Connectivity

Public API with token authentication, SFTP, email, and VPN tunnels available. OAuth 2.0, certificate-based, and key-file authentication supported.

Compliance

Full security and compliance documentation available on request, including data residency, encryption, and certification details.

What makes the Netfira-Platform different

Workflow orchestration, not extraction alone

Most IDP tools stop at extraction and hand off the rest. Netfira covers the full path from inbound document to ERP-ready data — including matching, enrichment, exception handling, and delivery.

Per-document-type architecture

Order confirmations, invoices, and ASNs each have their own logic, rules, and match targets. Forcing one workflow across all of them produces brittle automation. Netfira's Connection model reflects how documents actually behave.

Deterministic at runtime

AI accelerates setup. Once a Connection is in production, the same input produces the same output every time. Every decision is auditable. Compliance and finance teams can see exactly what happened to any document.

Built for industrial complexity

Many-to-many line matching, configurable tolerances on any attribute, reference data joins, conditional approvals, multichannel routing, secondary attachment handling. The platform handles the operational reality of mid-market and enterprise manufacturing.

Trusted by enterprises around the world

SYNTEGON
PROCESSING & PACKAGING

Global purchasing runs on the Netfira Platform

Business partners connected **1,000+**
Documents per month **9,000+**

PFLIEDERER

Order to ERP in minutes, every time

Business partners connected **100+**
Documents per month **1,000+**

HOERBIGER

Operational purchasing, redeployed to strategy

Business partners connected **500+**
Documents per month **4,000+**

Commercial picture

Netfira pricing has two parts: a fixed monthly access fee and a per-document fee. The per-document charge scales with your volume, so you only pay for what you process.

BASE

€249 /month
+per document fees

- One document type, one downstream system
- Custom business rules & workflow
- 50 verified connections included
- Unlimited automatic connections
- Unlimited users

Setup fee €4,500

ENTERPRISE

€599 /month
+per document fees

- Everything in base
- Multiple document types & downstream systems
- 100 verified connections
- Single sign-on, supplier portal
- Test environment

Setup fee €6,500

Per-document pricing: €0.35 per document up to 1,500/month, €0.25 above. No seat fees. No per page or per line item fees.

Additional verified connections can be purchased for €40/month per pack of 25

Proof of concept

90 Day Test Installation

See how it works with your real documents

The fastest way to evaluate the Netfira Platform is to run it against your actual document flow. A short, scoped engagement that demonstrates extraction, matching, and exception handling end-to-end — without a long procurement cycle or a full implementation commitment.

SCOPE

5 suppliers

One document type, one workflow, configured to your business requirements.

DURATION

Up to 90 days

Time to access the outcomes and benefits. Most customers need less.

INVESTMENT

€2,500

100% credited to the setup fee if you choose to proceed.

Next steps

Whether you want to start with a discovery conversation, a working demonstration against sample documents, or a scoped test installation — our team is here to help.

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